

RYAN DEMPSEY

PERSONAL STATEMENT

Ambitious individual with strong organizational and multitasking skills, as well as an aptitude for technology. Ready to apply knowledge and skills to any challenge.

WORK HISTORY

Restaurant Operations Manager

May 2021 - current | Copper Ceylon, Bromley, Kent

- Analyzed customer feedback and implemented strategies to improve service.
- Facilitated team meetings to ensure staff remained informed of changes.
- Monitored restaurant equipment to schedule maintenance and repairs.
- Supervised sales generation and year-on-year profit growth.
- Circulated throughout restaurant facilities and kitchen areas to monitor and maintain food quality and service standards.
- Scheduled staff hours and allocated resources to maximize team member performance.
- Counted money and made bank deposits.
- Organized and conducted pre-shift meetings to review specials, menu changes, and house counts.

Founder

January 2022 - February 2024 | Icarus Roleplay, Online

- Ensured the server's stability, performance, and security.
- Recruited, trained, and managed a team of moderators, developers, and support staff.
- Delegated tasks and monitored team performance to ensure efficient server operations.
- Developed and enforced server rules, guidelines, and policies to maintain a respectful and enjoyable environment.
- Managed server funding, including budgeting for server costs, hosting fees, and community events.
- Configured and maintained server software and plugins.
- Collaborated with developers and designers to create unique content.
- Monitored server metrics and player activity to assess server performance.

CONTACT DETAILS

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SKILLS

- Operations review
- Application support
- Remote Support
- Network Troubleshooting
- Software configuration
- Scripting Languages

Sales Assistant

January 2019 - October 2019 | JD Sports, Bromley, Kent

- Arranged store products on shelves and promotional displays.
- Answered client questions and concerns and escalated larger problems to managers.
- Unloaded and organized delivered products in appropriate store locations.
- Assisted customers with item returns and payment refunds.
- Handled cash and credit transactions and developed programs to process online payments.
- Bagged and packaged purchases and wrapped gifts.
- Cleaned shelves, counters, and tables.

EDUCATION

A Levels

September 2021

LSEC, Bromley, London

Relevant course

- Level 3 IT Software/Web Development Year 1 & 2
- Level 2 Information and Creative Technology

GCSE

August 2018

Bonus Pastor, Bromley, London

Relevant course

- Photography
- Maths
- English
- IT

REFERENCES

References available upon request